

# LIKI WINDOW SYSTEMS LIMITED WARRANTY

*Effective Date: January 1, 2025*

## 1. WARRANTY COVERAGE SUMMARY

LIKI Systems ("LIKI") warrants to the original owner of the structure in which the products are installed that the products will be free from defects in material and workmanship for the periods specified below. This warranty is **fully transferable** to subsequent owners within the coverage period.

<b>ALUMINUM FRAME &amp; FINISH</b> <b>10 YEARS</b>	<b>INSULATED GLASS UNITS (IGU)</b> <b>10 YEARS</b>	<b>HARDWARE &amp; COMPONENTS</b> <b>10 YEARS</b>
<ul style="list-style-type: none"> <li>• LIKI warrants that the aluminum profiles and factory-applied powder coat finish will not peel, check, crack, or blister under normal atmospheric conditions.</li> <li>• Performance Standard: Meets or exceeds AAMA 2604 standards.</li> <li>• Coastal Note: Projects located within 3 miles (5 km) of a salt-water coastline must specify AAMA 2605 high-performance finish to validate this warranty.</li> </ul>	<ul style="list-style-type: none"> <li>• LIKI warrants that the insulated glass units will be free from material obstruction of vision as a result of dust or film formation on the internal glass surfaces caused by failure of the hermetic seal due to defects in material or workmanship.</li> <li>• Stress Cracks: Covered for 1 year from the date of delivery.</li> </ul>	<ul style="list-style-type: none"> <li>• LIKI warrants that mechanical hardware (including handles, rollers, hinges, and locks) provided by authorized suppliers (e.g., Roto, G-U, Hoppe) will remain free from material and manufacturing defects that significantly impair proper operation.</li> </ul>

## 2. EXCLUSIONS (WHAT IS NOT COVERED)

This Limited Warranty does not cover damage or defects caused by the following:

1. **Improper Installation:** Failure to install the product in strict accordance with LIKI's installation instructions and AAMA/ASTM standards. This includes improper flashing, waterproofing, or lack of a level/plumb opening.
2. **Water Infiltration:** Leakage resulting from improper installation or integration with the building envelope (e.g., house wrap failure, siding issues).
3. **Lack of Maintenance:** Failure to properly clean and maintain the aluminum surfaces and hardware (e.g., clearing debris from tracks, cleaning salt deposits).
4. **Accidental Damage:** Glass breakage due to impact, building settlement, movement, or vibration.
5. **Extreme Environment:** Damage caused by "Acts of God" (hurricanes, earthquakes), acid rain, or other corrosive airborne chemicals, unless specific high-performance upgrades were purchased.

6. **Third-Party Modifications:** Any painting, drilling, or alteration of the product by anyone other than LIKI.

### **3. REMEDY (OUR RESPONSIBILITY)**

If a product fails to meet this warranty, LIKI will, at its sole option and discretion:

1. Supply a replacement part or component (free of charge) to the original point of delivery; OR
2. Refund the original purchase price of the defective component.

**IMPORTANT:** LIKI is a manufacturer and supplier. This warranty covers **PARTS ONLY**. LIKI is not responsible for labor costs associated with the removal of defective products, installation of replacement products, or any incidental construction costs (e.g., painting, scaffolding, drywall repair).

### **4. HOW TO FILE A CLAIM**

To initiate a warranty claim, the owner must notify LIKI in writing within thirty (30) days of discovering the defect.

**Please prepare the following:**

1. **Proof of Purchase:** Original invoice number or Sales Order number.
2. **Visual Evidence:** Clear photographs or video showing the defect.
3. **Project Address:** Location where the product is installed.

**Submit claims to:**

- Email: [support@likisystems.com](mailto:support@likisystems.com)
- Website: [www.likisystems.com/warranty-claim](http://www.likisystems.com/warranty-claim)

### **5. LIMITATION OF LIABILITY**

**EXCEPT AS EXPRESSLY SET FORTH ABOVE, LIKI MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL LIKI BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL, OR INDIRECT DAMAGES.**

Some jurisdictions do not allow limitations on implied warranties or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.